

DT09 Rec'd PCT/PTO 10 SEP 2004

Application Data Sheet**Application Information**

Application Type::	Regular
Subject Matter::	Utility
Suggested Classification::	
Suggested Group Art Unit::	
CD-ROM or CD-R?::	None
Number of CD Disks::	
Number of Copies of CDs::	
Sequence Submission?::	
Computer Readable Form (CRF)?::	
Number of copies of CRF::	
Title::	METHOD FOR OPERATING A CALL-CENTRE
Attorney Docket Number::	KUNKEL1
Request for Early Publication?::	No
Request for Non-Publication?::	No
Suggested Drawing Figure::	
Total Drawing Sheets::	0
Small Entity?::	No
Latin Name::	
Variety Denomination Name::	
Petition Included::	No
Petition Type::	
Licensed US Govt. Agency::	
Contract or Grant Numbers::	
Secrecy Order in Parent Appl.?::	No
Applicant Information	
Applicant Authority Type::	Inventor
Primary Citizenship Country::	Germany
Status::	Full Capacity
Given Name::	Helmut

Middle Name::
Family Name:: KUNKEL
Name Suffix::
City of Residence:: Worms
State or Province of Residence::
Country of Residence:: Germany
Street of Mailing Address:: Oberer Mauergarten 7
City of Mailing Address:: Worms
State or Province of Mailing Address::
Country of Mailing Address:: Germany
Postal or Zip Code of Mailing Address:: D-67550

Correspondence Information

Correspondence Customer Number:: 001444

Representative Information

Representative Customer Number:: 001444

Domestic Priority Information

Application::	Continuity Type::	Parent	Parent Filing
		Application::	Date::
This Application	National Stage of	PCT/DE03/00802	03/12/03

Foreign Priority Information

Country::	Application Number::	Filing Date::	Priority Claimed::
Germany	102 10 791.2	03/12/02	Yes

Assignment Information

Assignee Name:: T-Mobile Deutschland GmbH
Street of Mailing Address:: Landgrabenweg 151
City of Mailing Address:: Bonn
State or Province of Mailing Address::
Country of Mailing Address:: Germany
Postal or Zip Code of Mailing Address:: D-53227